ACCESS YOUR TICKETS

MOBILE ACCOUNT MANAGER - WEBSITE

- 1. Go to WestchesterKnicks.com on your Mobile Device.
- 2. Click the menu icon on the top right corner and click **TICKETS**.
- 3. Choose **ACCOUNT MANAGER** (am.ticketmaster.com/msg).
- 4. Enter your email and password to log in.
- 5. If prompted, select MANAGE TICKETS.
- 6. Select appropriate game.
- 7. Choose VIEW YOUR TICKETS.
- 8. Select the seat to view the tickets and scroll to the bottom.
- 9. Tap VIEW YOUR TICKETS.
- 10. This is the mobile ticket and scannable QR code you'll need to enter the venue. Additional tickets in your set can be viewed by swiping right. We strongly encourage you to add your tickets to your mobile wallet (both Apple Wallet and Google Pay are available) before you arrive.

MSG APP

- 1. Download the Madison Square Garden app on your smartphone.
- 2. Select the **TICKETS** tab on the bottom navigation and click **MANAGE TICKETS**.
- Login with your Madison Square Garden account manager email and password and press SIGN IN.
- 4. If you have a Ticketmaster account, link it to your Madison Square Garden account manager to see all of your tickets in one place.
- 5. Under My Tickets, find the specific game you're interested in accessing or managing and select it.
- 6. Click **VIEW BARCODE** to view your QR Code.
- 7. This is the mobile ticket and scannable QR code you'll need to enter the venue. Additional tickets in your set can be viewed by swiping right. We strongly encourage you to add your tickets to your mobile wallet (both Apple Wallet and Google Pay are available) before you arrive.



TRANSFER YOUR TICKETS

MOBILE ACCOUNT MANAGER - WEBSITE

- 1. Go to WestchesterKnicks.com on your Mobile Device.
- 2. Click the menu icon on the top right corner and click **TICKETS**.
- 3. Choose ACCOUNT MANAGER (am.ticketmaster.com/msg).
- 4. Enter your email and password to log in.
- 5. Select MANAGE TICKETS.
- 6. Select appropriate game.
- 7. Choose TRANSFER.
- 8. Select the seat(s) you would like to transfer.
- 9. Choose the shopping cart icon in the top right labeled **TRANSFER**.
- 10. Choose or add recipient.
- 11. Agree to terms to complete transfer.

MSG APP

- 1. Open the Madison Square Garden app on your smartphone.
- 2. Select the **TICKETS** tab on the bottom navigation and click **MAN-AGE TICKETS**.
- 3. Login with your Madison Square Garden account manager email and password and press **SIGN IN**.
- 4. Under My Tickets, find the specific game you're interested in transferring and select it.
- 5. Press TRANSFER at the bottom of the screen.
- 6. Select the seat(s) that you would like to transfer and press **TRANSFER TO**.
- 7. Select from your contacts or manually enter a recipient.
- 8. Select to transfer your ticket(s) either via email or mobile phone.

